







# CHIPPEWA VALLEY LABOR MARKET

2016 Skills Gap Employer Survey Results





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# **OVERVIEW**

Understanding the local labor market is a vital component in formulating a strategy for addressing local skills gaps. Relevant data is available in abundance at the national and state level, but regional information was needed to understand the unique needs of businesses in the Chippewa Valley Region. The Skills Gap Employer Survey was created to obtain this information in order to address this demand and measure future success.

# **ACKNOWLEDGMENTS**

The Eau Claire Area Economic Development Corporation (EDC) thanks all who were a part of the Skills Gap Local Labor Market Survey. Thank you to the local Chambers of Commerce in Chippewa, Eau Claire, and Menomonie as well as the Economic Development Corporations of both Chippewa County and Dunn County.

Special thanks to EDC's Critical Talent committee for facilitating this effort, and utilizing the results including in this report to strengthen our labor market in the Chippewa Valley.



For more information, including a full report of the survey findings, please contact:

Wisconsin Department of Workforce Development Scott Hodek, Economist (715) 836-2997 Scott.Hodek@dwd.wisconsin.gov

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# **ABOUT THE SURVEY**

In May of 2016, local employers were emailed an invitation to participate in the Skills Gap Employer Survey. 78 unique responses were received, resulting in a response rate representing 25% of current local businesses. Based on estimation of the sample population, we are very confident that the following results are applicable to the Chippewa Valley Region.

# RESPONDENT DEMOGRAPHICS

The results of the survey represent 25% of employment in the local survey area. The 78 businesses represent 35,319 employees in Wisconsin, including the 24,295 employees in the Chippewa Valley. The median number of employees among the responding businesses was 85 in Wisconsin, and 70 in the Chippewa Valley, although the actual distribution covered business employment from 2 to 5,500.

Responses represented all industry clusters with the exceptions of: Agriculture, Forestry, Fishing, and Hunting; Management of Companies and Enterprises; and Art, Entertainment, and Recreation. Manufacturing was most represeted, making up 26% of the responses, followed by Health Care and Social Assistance (15%) and Finance and Insurance (9%).





represented 25% of local employment



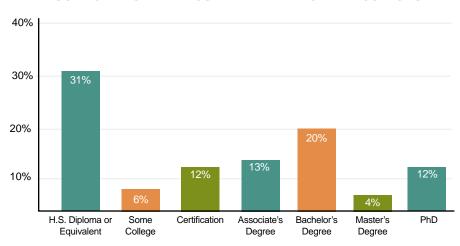


# HARD-TO-FILL POSITIONS

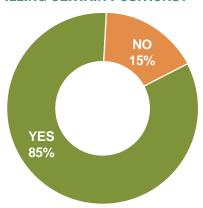
Businesses were given the ability to designate up to five occupations they have difficulty filling in western Wisconsin, as well as experience

and education desired in each. An overwhelming majority of businesses indicate that they are currrently having difficulty filling certain positions. Businesses projected 1,022 openings in the next 12 months in hard-to-fill positions, with 1,650 openings in the next 2 years.

#### **EDUCATION DESIRED IN CURRENT HARD-TO-FILL POSITIONS**

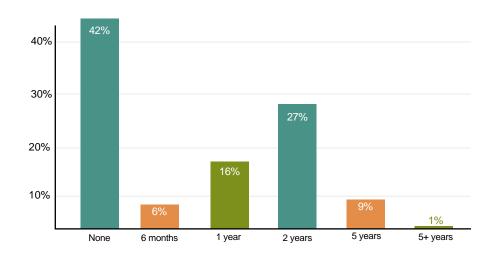


### DO YOU HAVE DIFFICULTY FILLING CERTAIN POSITIONS?



(no respondents left this question blank)

#### **EXPERIENCE DESIRED IN CURRENT HARD-TO-FILL POSITIONS**



### SUMMARY OF HARD-TO-FILL POSITION OPENINGS

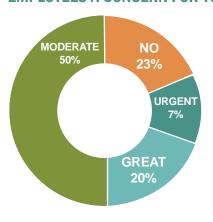
POSITION	2017	2018
CNA	299	633
RN	266	339
Advanced Manufacturing	145	224
Medical Assistant	70	70
Physician	45	40
Post-Secondary Faculty	39	74
Welding	31	67
Driver (CDL)	30	53
Nurse Practitioner	30	35
Machinist	20	30
Software/IT	17	34
Maintenance and Repair	16	25
Engineer	14	26

# RETIREMENT CONCERNS

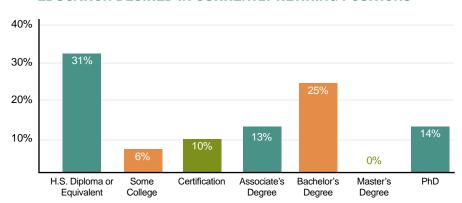
National demographic trends show the upcoming baby boomer retirements will exacerbate the recruitment problem, making certain positions even harder to fill. 77%

of businesses reported that they are concerned with hiring new employees to replace retiring employees - 27% stating that they have either great or urgent concerns. 41% of positions opening due to retirement require two years or more of experience.

### IS RETIREMENT OF CURRENT EMPLOYEES A CONCERN FOR YOU?



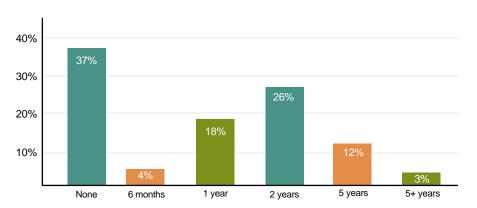
#### **EDUCATION DESIRED IN CURRENTLY RETIRING POSITIONS**



### SUMMARY OF ANTICIPATED RETIREMENTS

Advanced Manufacturing 139 RN 126 Manager/Executive 69 Post-Secondary Faculty 65 Maintenance and Repair 47 Physician 40 CNA 19	OCCUPATION	# RETIRING	
Manager/Executive 69 Post-Secondary Faculty 65 Maintenance and Repair 47 Physician 40 CNA 19	Advanced Manufacturing	139	
Post-Secondary Faculty 65  Maintenance and Repair 47  Physician 40  CNA 19	RN	126	
Maintenance and Repair 47 Physician 40 CNA 19	Manager/Executive	69	
Physician 40 CNA 19	Post-Secondary Faculty	65	
CNA 19	Maintenance and Repair	47	
5	Physician	40	
0-1 45	CNA	19	
Sales 15	Sales	15	
Machinist 14	Machinist	14	
LPN 12	LPN	12	
Pharmacist 10	Pharmacist	10	
Medical Assistant 10	Medical Assistant	10	

#### **EXPERIENCE DESIRED IN CURRENTLY RETIRING POSITIONS**



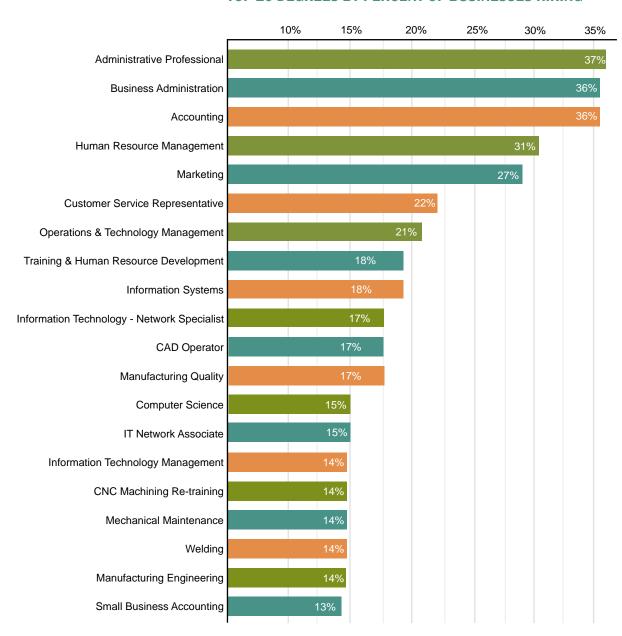
# **DEGREES**

# **HIRED**

Employers were asked to list the degrees and certifications they hire. The percentages listed below shows how many businesses hire individuals with these

degrees; it does not refelect how many individuals are hired from each degree and/or certificate. Unsurprisingly, the majority of the top hired degrees are operations-related occupations like admistirative servies, accounting, HR, etc., which transcend industry sectors.

#### **TOP 20 DEGREES BY PERCENT OF BUSINESSES HIRING**



# that they are having issues filling positions and 77% of businesses are concerned about upcoming retirements. This concern could be compounded by the fact that the same positions that employers are already having

85% of businesses who responded indicated that they are having issues filling positions, and 77% of businesses are concerned about positions that employers are already having

difficulty filling are the same positions that will see a rapid increase of retirements. Most positions of concern are in the healthcare or manufacturing clusters, which correlates with our local economy. Almost half of the hard-to-fill positions require no experience. Our local educational institutions have recently introduced engineering programs to fulfill the needs of our employers and workforce.

#### HARD TO FILL POSITIONS

- 85% of employers have difficulty filling positions
- 33% of these positions require either an Associates or Bachelor's degree
- 42% of these position require no experience
- 37% of these positions require at least 2 years of experience
- 1,650 openings are projected within the next 2 years
- Top 5 positions with projected openings: Certified Nurse Assistant (CNA), Registered Nurse (RN), Advance Manufacturing, Medical Assistant, and Physician

#### **RETIREMENT CONCERNS**

- 77% of businesses are concerned about upcoming retirements
- 38% of these positions require either an Associates or Bachelor's degree
- 37% of these positions require no experience
- 41% of these positions require at least 2 years experience
- Top 5 occupations anticipating retirements: Advance Manufacturing, Registered Nurse (RN), Manger/Executive, Post-Secondary Faculty, and Maintenance.

#### **DEGREES HIRED**

- · Most of the top 20 degrees hired were related to business operations which transcends industry sectors
- The top 5 degrees hired are: Administrative Professional, Business Administration, Accounting, Human Resource Management, and Marketing
- Both manufacturing and technical jobs were very well represented in the top degrees hired



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